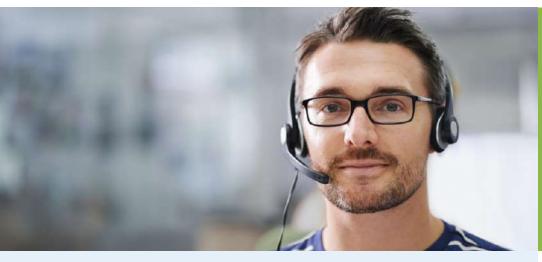
Splashtop SOS





The complete remote support solution – manage and support unattended computers, and provide on-demand attended support to computers and mobile devices

Best-in-class remote support solution

Splashtop SOS makes providing remote support simple. No need to waste time or money traveling to your user's device, just remote into it and take control the second you're needed, resolving the issue right away. Remotely manage computers with the ability to remote in instantly at anytime, ensuring they are always up-to-date.

Key Features and Benefits

- **Simplified Workflow** With attended support, your user runs the SOS app (can be custom branded) on their device and gives you a 9-digit session code which you use to remote in. With unattended support, you can remote in instantly.
- **Top Features** All the tools you need to get the job done quickly. Share your screen, transfer files between devices, chat with users, record sessions, and more.
- High Performance Experience fast, high resolution streaming with low latency.
- **Support Unlimited Devices On-demand** Just pay for the number of concurrent technicians per year.
- Unattended Access SOS+10 and SOS Unlimited packages let you provide unattended access to computers and servers.
- Broad Device Support Splashtop SOS is compatible with Windows and Mac computers, as well as iOS and Android devices.
- User Management Add admins and end-users for free. Set their roles and access permissions. Set access permissions for users and groups.
- Integration with PSA & Ticketing Launch SOS sessions from within Autotask PSA, ServiceNow, Freshdesk, Freshservice, Zendesk and Spiceworks Help Desk.
- Robust Security -Get secure infrastructure, intrustion protection, SSL/AES 256 bit encryption and other<u>advanced security features</u>.

Fast, cost-effective, and a complete remote support solution for attended and unattended devices

The ideal solution for IT Departments, Customer Support, and Help Desk teams.

Who Benefits?

- Organizations looking to improve customer and/or employee satisfaction while cutting IT support cost and delays.
- IT technicians who need to provide on-demand attended remote support to computers and mobile devices not managed by them.
- IT teams who need to remotely manage computers, and provide support even without an end-user present.



"Splashtop SOS provides everything we need in an on-demand support application. It's easy to use for our customers and the price can't be beat. Highly recommend!"

— Colin Pearce, Founder, Inderly

System Requirements

Technician Client App Requirements

- Windows:
 - Windows 11, 10, 8
 - 1G RAM
 - DirectX 9.0 or nev
 - Atom, Pentium-M
- Mac

• Mac OS 10.7 or ne

• iOS

• iOS 11 or newer

- iPad / iPad mini / Touch
- Android tablets / And Android 4.0 or neg

End User Requirements

• Windows:

- Windows 11, 10, 8
- Mac
 - Mac OS 10.7 or ne
 - 1.6 GHz dual-core
- 1G RAM

• iOS:

- iOS 11.0 or later, il Air or later, iPad N & iPad Touch
- Android
 - Android 5.0 or late
 - Remote view all d rooted devices, Sa Lenovo and LG de
- **Streamer Requirements**

• Windows:

- Windows 11, 10, 8 Server 2019, 2016
- Mac
 - Mac OS 10.7 or ne
 - 1.6 GHz dual-core
- Linux
 - Ubuntu Desktop
 - CentOS 7 and 8
 - Red Hat Enterprise
 - Fedora 29-31

Learn more and s your free trial www.splashtop.com/

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Splashtop, Inc.

10050 N. Wolfe Rd., St Cupertino, CA 95014 1-408-886-7177

www.splashtop.com

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Pricing and Plans

Simple, cost-effective, and powerful remote support solutions.

, 8, 7, XP	SOS	SOS+10	SOS Unlimited	Splashtop Enterprise
ewer M, or better	See pricing	See pricing	See pricing	Contact us for pricing
newer	Per concurrent technician per year	Per concurrent technician per year	Per concurrent technician per year	Flexible end-user and concurrent technician licensing
/ iPad Pro / iPhone/ iPod ndroid phones newer	Support unlimited devices on-demand	Support unlimited devices on-demand	Support unlimited devices on-demand	Support unlimited devices on-demand +
s		+ Anytime unattended access to 10 managed	+ Anytime unattended access to an unlimited number of computers	Anytime unattended remote computer access +
, 8, 7, XP		computers per tech license	number of computers	SSO/SAML integration
newer				Unattended Android access
re or better CPU				Remote management features
, iPhone 5s or later, iPad Mini 2 or later, iPad Pro,				End-user remote access
ater devices. Remote control Samsung, and select devices	ALL PACKAGES INCLUDE:			
s (unattended access)	Full featured remote support		File transfer (including Drag-and-Drop)	
, 8, 7, XP, and Windows	Multi-user (floating) license Remote access Windows & Mac		Chat	
16, 2012, 2008, 2003			Session recording	
newer re or better CPU	Remote access iOS and Android devices*		Remote reboot and reconnect	
	Desktop and mobile client apps		Purchase & deploy Bitdefender through	
o 16.04 and 18.04	Custom branding with your logo and name		Splashtop console	
ise Linux (RHEL) 7.3-8.1	Connect with a session code		Multi-to-Multi monitor support	
	Share technician desktop		User management	
	Two users into one computer		PSA ticketing & ITSM integration**	
	Robust security		and more!	
sign up for	*Limited Time	e: Includes FREE mobile a	add-on pack. Remotely su	pport iOS and Android
		**Limited Time: Includes	FREE Ticketing Integration	on Add-on
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Remote from any device to provide quick support for computers and mobile devices

